



ENGAge Mission Statement

Our mission is to enhance the quality of life of our clients, members, carers and families by providing options for person-centred support and socialisation opportunities. Our service is aimed at either the socially isolated older person or those with mild to moderate dementia.

To assist clients/members in the enhancement of their emotional, mental, and physical well-being by providing appropriate adult support services. We create a culture that supports, empowers, involves, and values the client/member. We consider the health and capacity of each person regardless of age, gender, ethnicity, religion or sexual orientation. We promote the maintenance and improvement of peoples' physical and mental health; support their sense of independence and self-worth; and provide them with choice in a safe and joyful environment.

In implementing our mission, we follow these principles:

Commitment to Excellence

1. We treat people with dignity and respect.
2. We believe that people are capable of making progress at any age by actively promoting independence and self-reliance.
3. We strive to make our services accessible to all members of the community.
4. We provide services consistent with the highest standards of care and support.
5. We believe that successful responses to our clients'/members' needs require staff and volunteers with high levels of knowledge, skills and integrity. We offer appropriate training and ongoing support for our volunteers.
6. We consider that a holistic, person-centred approach provides a quality service for all.
7. We commit to our best each day with a responsibility to constantly re-evaluate our processes and procedures. We endeavour to make necessary changes where it improves services and experiences for our clients, members, carers and volunteers.

Ratified on: 2nd March 2017

Signed by: *Denise Leary*